

## Privacy policy Monde par la main / Give a Hand

Monde par la main/ Give a Hand welcomes you to its website and invites you to read its privacy policy. Kindly note that by visiting our website, you implicitly agree to our policy for protecting your personal information.

### **Monde par la main / Give a Hand is committed to protecting your privacy and the confidentiality of your personal information.**

The personal information we collect through our website is intended solely for the purpose of identifying visitors and/or facilitating the execution of transactions they do via the website. This information generally includes name, address, telephone number, e-mail address, donation amount, and banking or credit card information necessary to complete transactions.

Personal information may also be provided to us through e-mail correspondence, the e-mailing of newsletters, registrations (for volunteer, awareness or recognition activities, conferences or other meetings, etc.) or other forms of communication.

Such information will be recorded solely for the purpose of processing and receipting a donation, distributing a donation to another charity, registering participation in an activity, recognizing a donation, or responding to information requests. What's more, credit card transactions are processed by a secure payment server which meets the strictest industry standards.

Monde par la main / Give a Hand will not share or trade your personal information, or provide it to third parties, unless:

1. You authorize us to do so;
2. Sharing the information is necessary to process a donation, for example, to process a credit card transaction; or
3. We are required by law.

You may withdraw your consent to the collection, use or disclosure of your personal information at any time by contacting our Communications Department at the address shown below. Subject to any legal constraints, we will comply with your request within a reasonable time.

Monde par la main / Give a Hand has in place measures to respect the confidentiality of personal information, and protects such information by safeguards that are appropriate to its sensitivity. Moreover, access to personal information is granted only to authorized employees and volunteers who require such information for the performance of their duties.

### **Cookies to improve the performance and facilitate use of our website**

When you visit or use our website, we do not collect your e-mail address unless you voluntarily provide it to us while making a donation, subscribing to a newsletter, registering for an activity or requesting information.

However, our website uses "cookies" in a session-limited way to track visits and ensure that the structure and content of the site meets visitors' needs. These temporary files enhance your ability to use our website but do not remain on your computer after the session ends. They help us to improve our client service to you by personalizing the site according to your interests, storing certain information (passwords, identification numbers, etc.) to facilitate your access, displaying the site content in the language you chose during your first visit, and so on.

Cookies are not active programs, so they cannot execute a computer code or carry a virus. Most browsers are initially configured to accept cookies, but your browser can be set so that it does not accept cookies.

Note however that if you set your browser to filter or disable cookies, some areas of our site may not function properly.

You are entitled to know whether we hold personal information about you, to see that information, and to ensure that it is accurate. All personal and confidential information is maintained in a secure environment at Monde par la main / Give a Hand. If you would like to access your personal information, or have any questions about the protection of your privacy, please contact:

**Monde par la main / Give a Hand**

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